

NOTICE

Closure Dates for Christmas & New Year holidays 2025/2026

Our closure dates for the Christmas and New Year holidays are as shown below.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
DECEMBER 2025						
7 Closed	8 Open	9 Open	10 Open	11 Open	12 Open	13 Closed
14 Closed	15 Open	16 Open	17 Open Last day	18 Open	19 Open	20 Closed
21 Closed	22 Open	23 Open	24 Open	25 Closed	26 Closed	27 Closed
JANUARY 2026						
28 Closed	29 Closed	30 Closed	31 Closed	1 Closed	2 Closed	3 Closed
4 Closed	5 Open	6 Open	7 Open	8 Open	9 Open	10 Closed

If you are departing Sydney before 13th January 2026, your visa application must be made by 17th December 2025.

After 18th December, if you need to enter Japan urgently for business purposes, humanitarian reasons, or on a long-term stay with a Certificate of Eligibility, please call us.

If you would like to collect your passport before the end of the year, your visa application (in person/by post) needs to be made no later than **17th December**, as it normally takes 5 business days to process.

We will take new applications from 6th January 2026 after the holidays.

If you need your passport, please collect it before the holidays start.

It is not possible to return your passport when the Consulate is closed, even if you need it urgently. Please make sure to collect your passport before the holidays start (by 24th December) if you have been notified to do so.

If you require your passport over the holidays, we can provide you your passport on the condition that your visa processing is suspended until the passport is returned to us.

Visa collections will resume from 5th January (2pm - 4pm) in the new year.

Suspension of the eVisa processing during the Christmas & New Years holidays

Please be aware that applications will not be processed during the holidays, and hence no eVisas will be issued over this period. Although you can still apply for an eVisa during this time, they will be processed after the holidays.

Also, even if the assessment is completed, the eVisa will not be issued unless you have registered your credit card and the visa fee has been paid. Please note, we cannot process payments during the holiday period.

We expect large numbers of eVisa applications from November to January as it is the busiest season, and due to the holiday closures, be sure to apply for your visa as early as possible. During this time, processing may take much longer than usual (10 – 14 business days). Please allow ample time for processing as we do not provide expedited services.

If you are travelling to Japan during the holidays, we advise you to take a screenshot or print out your eVisa beforehand in case you have trouble accessing your eVisa digitally or other technical issues.

Japan Visa Information Hotline: 08 7130 3370 including eVisa enquiries

Consulate-General of Japan in Sydney